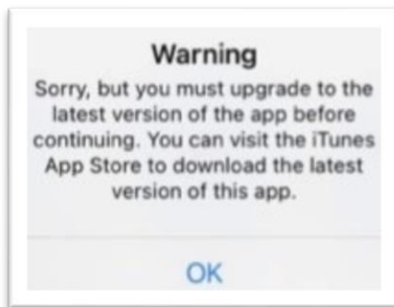


MOBILE APP UPGRADE ISSUE

SEPTEMBER 10, 2021

What is happening?

When OMISTA mobile banking app users open the app, they are asked prompted to close and upgrade their OMISTA Mobile App version.



Unfortunately, after closing the app users are unable to acquire the latest version (15.2.43) of the app in the App Store or Google Play.

Our digital partner is aware of this issue and is working to resolve the problem as soon as possible. We have not received a firm timeline of when the rollback will occur but the issue has been escalated for prompt attention.

An update will be provided as soon as more information becomes available.

How do I digitally access my accounts in the meantime?

To access your accounts, from a laptop or desktop, please use our online banking which is embedded in our website at OMISTA.com.

For a **mobile-friendly version** please visit <https://www.omista.com/m/>.

Thank you and we expect to have this remedied shortly.